

To: All holders of a gas supplier licence for whom standard condition 30 (Supply Point Administration Agreement) of their gas supplier licence is in effect

**Gas Act 1986
Section 23(1)(b)**

**MODIFICATION OF THE STANDARD CONDITIONS OF GAS SUPPLIER
LICENCES GRANTED UNDER SECTION 7A(1) OF THE GAS ACT 1986.**

Whereas –

1. Each of the companies to whom this document is addressed (a "Licence Holder") is the holder of a gas supplier licence ("the Licence") granted or treated as granted under section 7A(1) of the Gas Act 1986 ("the Act").

2. In accordance with section 23(2) of the Act the Gas and Electricity Markets Authority ("the Authority") gave notice on 27 March 2013 ("the Notice") that it proposed to make modifications to the following condition of the Licence and requiring any representations to the modifications to be made on or before 26 April 2013:

- Condition 30: Supply Point Administration Agreement

3. In accordance with section 23(4)(b)(ii) of the Act, the Authority gave notice of its intention to make the modifications to the Secretary of State and has not received a direction not to make the modifications.

4. Prior to the close of the consultation period in respect of the Notice, the Authority received 1 response. All non-confidential responses have been placed in the Ofgem library and on the Ofgem website.

5. The Authority has carefully considered all representations received in relation to the proposed modifications.

6. The reasons for making the licence modifications are to give effect to the Code Governance Review (Phase 2) final proposals as set out in the following document:

[Code Governance Review \(Phase 2\) final proposals: Ref 45/13](#)

7. The effect of the modifications will be to implement the Code Governance Review phase 2 final proposals into the governance procedures of the Supply Point Administration Agreement.

8. Specific details on the reasons and effect of the modifications can be found in the attached Schedule 2.

9. The Authority considers it necessary to make a number of minor alterations to the modifications set out in the Notice. These alterations are highlighted in red in the attached Schedule 1. The reasons for any differences between the modifications set out in the Notice and the modifications set out in Schedule 1 are to correct typographical and/or grammatical issues and to add clarity to the drafting. Specific details on the reasons for any differences are set out in the following document:

[Modification of gas and electricity licences to implement Code Governance Review \(Phase 2\) final proposals: Ref 87/13](#)

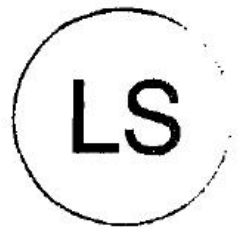
10. Where an application for permission to appeal the Authority's decision is made to the Competition Commission under section 23B of the Act, Rule 5.7 of the Competition Commission's Energy Licence Modification Appeals Rules requires the appellant to send notice setting out the matters required in Rule 5.2. The attached Schedule 3 provides a list of the relevant licence holders in relation to this modification. The meaning of 'relevant licence holder' is set out in section 23(10) of the Act.

Now therefore

In accordance with the powers contained in section 23(1)(b) of the Act, the Authority hereby modifies the standard licence conditions for all gas supply licences in the manner specified in the attached Schedule 1. This decision will take effect on and from 5 August 2013.

This document constitutes notice of the reasons for the decision to modify the gas supply licences as required by section 38A of the Act.

**The Official Seal of the Gas and Electricity Markets Authority
here affixed is authenticated by the signature of**



.....

**Declan Tomany
Associate Partner Legal - Smarter Grids & Governance
Duly authorised on behalf of the
Gas and Electricity Markets Authority**

7 June 2013

**Schedule 1 – Modifications to the standard conditions of the
gas supplier licence**

Condition 30. Supply Point Administration Agreement

- 30.1 The licensee must be a party to, comply with and maintain the Supply Point Administration Agreement (for this condition only, the "SPAA").
- 30.2 The licensee must take all reasonable steps to secure and implement, and must not take any unreasonable steps to prevent or delay, any modifications to Industry Documents which are necessary to give full and timely effect to a modification of the SPAA.
- 30.3 Paragraph 30.2 is without prejudice to:
- (a) any right of appeal that the licensee may have in relation to a decision made by the Authority under Industry Documents; and
 - (b) any right of approval, veto or direction that the Authority or the Secretary of State may have in relation to changes to Industry Documents.
- 30.4 The licensee must take all reasonable steps to secure and implement changes to its systems, procedures and processes which are necessary to give full, timely and practical effect to any modification of the SPAA.
- 30.5 The licensee must take all reasonable steps to ensure that the SPAA remains an agreement which:
- (a) is designed to facilitate the achievement of the relevant objectives set out in paragraph 30.6; and
 - (b) includes the matters set out in paragraph 30.7.
- 30.6 The relevant objectives referred to in sub-paragraph 30.5(a) are:
- (a) the development, maintenance and operation of an efficient, coordinated and economical change of supplier process;
 - (b) the furtherance of effective competition between Gas Suppliers and between relevant agents;
 - (c) the promotion of efficiency in the implementation and administration of the supply point administration arrangements;
 - (d) so far as is consistent with sub-paragraphs (a), (b) and (c), the efficient discharge of the licensee's obligations under this licence;

- (e) the establishment, maintenance and operation of the Meter Asset Manager arrangements; and
- (f) securing compliance with standard condition 12A.

30.7 The matters referred to in sub-paragraph 30.5(b) are:

- (a) provision for enabling the SPAA to be modified from time to time so as to better facilitate the achievement of the relevant objectives set out in paragraph 30.6;
- (b) provision for enabling parties to the SPAA, and such other persons as may be specified in the code, to appeal against a decision to implement or reject any proposed modification of it, where that modification ~~would~~ does not require the Authority's approval, to the Authority for determination; ~~and~~
- (c) provision for a copy of the SPAA and accompanying schedules to be provided to any person on request, upon payment of an amount not exceeding the reasonable costs of making and providing it; and
- (d) where an appeal has been raised in respect of a modification proposal in accordance with sub-paragraph (b), provision for that modification proposal to be treated in accordance with any decision and/or direction of the Authority following that appeal.

30.8 The SPAA must provide for:

- (a) a panel body, as specified in the SPAA (the "panel") whose functions shall include the matters required by this condition and as set out in the SPAA; and
- (b) ~~arrangements for~~ a secretarial or administrative person or body, as specified in the SPAA, to perform the role of code administrator (the "code administrator"). In addition to any powers, duties or functions set out in the SPAA, the code administrator shall:
 - (i) together with other code administrators, publish, review and (where appropriate) amend from time to time the Code of Practice approved by the Authority (any amendments to the Code of Practice are to be approved by the Authority);
 - (ii) facilitate the procedures for making a modification to the SPAA;
 - (iii) have regard to, and in particular (to the extent relevant) be consistent with the principles contained in, the Code of Practice; and
 - (iv) provide assistance, insofar as is reasonably practicable and on reasonable request, to parties (including, in particular, small participants) and, to the extent relevant, consumer representatives

that request the code administrator's assistance in relation to the SPAA including, but not limited to, assistance with:

- = drafting a modification proposal;
- = understanding the operation of the SPAA;
- = their involvement in, and representation during, the modification procedure processes (including, but not limited to, code panel and/or workgroup meetings);
- = accessing information relating to modification proposals and/or modifications.

30.9 The modification procedures referred to in sub-paragraph 30.7(a) must provide:

- (a) for a modification report to be prepared in such manner and with all such contents as specified in the SPAA, which shall include an assessment of the extent to which the proposed modification would better facilitate achieving the relevant SPAA objectives and a detailed explanation of the reasons for that assessment;
- (b) where the proposed modification requires Authority approval in accordance with the provisions of the SPAA, for the revision and resubmission of the modification report upon, and in accordance with, a direction issued to the panel by the Authority where the Authority determines that it cannot properly form an opinion on the approval of the modification proposal;
- (c) that proposals for the modification of the SPAA falling within the scope of a significant code review may not be made during the significant code review phase, except:
 - a. where the Authority determines that the modification proposal may be made, having taken into account (among other things) the urgency of the subject matter of the proposal; or
 - b. at the direction of the Authority;
- (d) where a modification proposal is made during a significant code review phase the panel shall:
 - i. unless exempted by the Authority, notify the Authority as soon as practicable of:
 - 1. any representations received in relation to the relevance of the significant code review; and
 - 2. the panel's assessment of whether the proposal falls within the scope of the significant code review and its reasons for that assessment; and
 - ii. if the Authority so directs, not proceed with the modification proposal until the significant code review phase has ended.

30.10 If, within twenty eight (28) days after the Authority has published its significant code review conclusions, the Authority issues to the licensee:

- (a) directions, the licensee shall comply with those directions;
- (b) a statement that no directions under sub-paragraph (a) will be issued in relation to the SPAA, the licensee shall treat the significant code review phase as ended;
- (c) neither directions under sub-paragraph (a) nor a statement under sub-paragraph (b), the significant code review phase will be deemed to have ended.

The Authority's published conclusions and directions to the licensee will not fetter any voting rights of SPAA parties or members of the panel, or the procedures informing the modification report described at sub-paragraph 30.9(a).

30.11 Eligible grounds for appeal under the provisions referred to in sub-paragraph 30.7(b) shall be that, in the opinion of the Authority:

- (a) (i) the appealing party is likely to be unfairly prejudiced by the implementation or non-implementation of that modification proposal; or
 - (ii) the appeal is on the grounds that:
 - 1. in the case of implementation, the modification proposal may not better facilitate the achievement of at least one of the relevant SPAA objectives; or
 - 2. in the case of non-implementation, the modification may better facilitate the achievement of at least one of the relevant SPAA objectives; and
- (b) the appeal is not brought for reasons that are trivial or vexatious, nor does the appeal have no reasonable prospect of success.

30.12 The procedures for the modification of the SPAA must provide that recommendations or decisions for or against the implementation of a modification proposal shall be made with regard to whether that modification would, as compared with the existing provisions of the SPAA, better facilitate the achievement of the relevant objectives.

30.13 The procedures for the modification of the SPAA must be consistent with the Pprinciples set out in the Code of Practice, to the extent that they are relevant.

30.14 Without prejudice to any rights of approval, veto or direction the Authority may have, the licensee shall use its best endeavours to ensure that procedures are in place that facilitate its compliance with the requirements

of this condition including, but not limited to, modifying the SPAA where necessary no later than 31 December 2013.

30.15 For the purposes of this condition:

"Code of Practice"

means the Code Administration Code of Practice approved by the Authority and:

- (a) developed and maintained by the code administrators in existence from time to time;
- (b) amended subject to the Authority's approval from time to time; and
- (c) re-published from time to time.

"directions"

in the context of paragraph 30.10(a), means direction(s) issued following publication of significant code review conclusions which will contain:

- (a) instructions to the licensee to make (and not withdraw, without the Authority's prior consent) a modification proposal;
- (b) the timetable for the licensee to comply with the Authority's direction(s); and
- (c) the Authority's reasons for its direction(s).

"significant code review"

means a review of one or more matters which the Authority considers likely to:

- (a) relate to the SPAA (either on its own or in conjunction with any other industry code(s));
- (b) be of particular significance in relation to its principal objective and/or general duties (under section 4AA of the Act), statutory functions and/or relevant obligations arising under EU law; and

~~(c)~~ concerning which the Authority has issued a notice to the SPAA parties (among others, as appropriate) stating:

- (i) that the review will constitute a significant code review;

- (ii) the start date of the significant code review; and
- (iii) the matters that will fall within the scope of the review.

"significant code review phase" means the period commencing on the start date of a significant code review as stated by the Authority, and ending in one of the following ways:

- (a) on the date on which the Authority issues a statement that no directions will be issued in relation to the SPAA; or
- (b) if no statement is made, on the date on which the licensee has made a modification proposal in accordance with directions issued by the Authority; or
- (c) immediately if neither a statement nor directions are issued by the Authority within (and including) twenty eight (28) days from the Authority's publication of its significant code review conclusions.

"small participant"

means

- (a) a supplier, gas transporter, or new entrant to the gas market in Great Britain that can demonstrate to the code administrator that it is resource-constrained and, therefore, in particular need of assistance;
- (b) any other participant or class of participant that the code administrator considers to be in particular need of assistance; and
- (c) a participant or class of participant that the Authority has notified the code administrator as being in particular need of assistance.

Schedule 2 - Reasons and effect of modifications to the standard conditions of the gas supplier licence

Standard Condition	Reasons for proposed modification	Effect of proposed modification
30: Supply Point Administration Agreement	<p>To implement the Code Governance Review phase 2, Final Proposals:</p> <ul style="list-style-type: none"> • Introduce Significant Code Review process; introduce the Code Administration Code of Practice (CACoP)/Code Administrator 'critical friend'. • Enable "send back" powers and require reporting of assessment against relevant objectives. 	<ul style="list-style-type: none"> • Defines a role for Ofgem to lead complex changes to the industry codes with the introduction of the Significant Code Review process - to ensure that significant code changes can be facilitated more effectively. • Improves accessibility to the code modification process for all market participants and encourages greater participation in the code process by all parties. • Ensures robust reporting on code modifications and allows the Authority to "send back" final modification reports, where a deficiency/ flaw in the report is identified.

Schedule 3 – Relevant licence holders

Atlantic Gas Limited
Axis Telecom Limited
Better Energy Supply Limited
British Gas Trading Limited
Co-Operative Energy Limited
Countrywide Farmers Plc
Crown Oil Limited
Daligas Limited
Donnington Energy Limited
Dual Energy Direct Limited
E.ON Energy Gas (Eastern) Limited
E.ON Energy Solutions Limited
Eclipse Energy Supply Limited
Economy Energy Trading Limited
EDF Energy Customers Plc
Energy 2 Sell Gas Supply Limited
First Utility Limited
Flow Energy Limited
Gas Plus Supply Limited
Goldgas UK Limited
Good Energy Gas Limited
I.C.S. 1989 Limited
KAL-Energy Limited
Lovely Energy Limited
Nationwide Electricity Limited
Npower Direct Limited
Npower Gas Limited
Npower Northern Limited
Npower Yorkshire Limited
Open4Energy Limited
Opus Energy Limited
Opus Gas Supply Limited
Ovo Gas Limited
Pan-Utility Limited
Scottish Hydro Electric Gas Limited
Scottish Power Energy Retail Limited
Seeboard Energy Gas Limited
Social Ventures in Energy Limited
Southern Electric Gas Limited
Spark Energy Supply Limited
SWALEC Gas Limited
Telecom Plus PLC
The Renewable Energy Company Limited
Total Gas & Power Limited
UK Healthcare Corporation Limited
Utilita Energy Limited
Utilita Gas Limited
Zog Energy Limited

